

Getting tickets is getting easier to use as we continue to transition into the new digital ticketing system.

To log in on your computer or phone:

Open your preferred web browser.

In the search bar, type in am.ticketmaster.com/thunderbolts/

In the top right corner, click on the circle with the head and shoulders to sign up or sign in.

Use the email that is used on your Ticketmaster account.

Once signed in, the head and shoulders will be replaced with a colored circle with your initial.

To log in via the new Evansville Thunderbolts App:

If you do not have our new App yet, go to your phone's App store and download away.

When you open the App, select "Account Manager".

Follow along with the instructions as listed in the above section, starting with "In the top right corner..."

If you get to the final step where the barcodes are to appear, but all you get is a white screen, access your tickets via your mobile web browser.

To manage your tickets:

Scroll down to and select "Manage Tickets".

Find the event you are needing the ticket(s) for and select "Select Event".

Find the seats and click on the ">" arrow to the right of the seat.

You will see the barcode for your ticket. That is what will be scanned to let you in.

If you have multiple tickets, just swipe over to the next ticket(s).

Please note that you can not "screen shot" tickets to give to friends and family.

To add to your "digital wallet":

Once you have reached the barcode, select "Add to Google/Apple Wallet".

At the bottom right of your screen, press "Add"

To transfer a ticket:

When you are at the screen where you have selected your event, and you see your available tickets, click on "More" with the three dots.

Click "Transfer".

Choose one or more tickets you wish to send, or choose select all, then select "Continue".

Fill in the receiver's information, including first name, last name, and if they want to receive a message via email or via text.

The recipient must also, or will need to have a Ticketmaster account to access tickets.

They must also "accept" the tickets or they will not be available at the door.

To update your Profile:

Gain access to your invoices or account activity by clicking the profile button in the top right corner.

Problems?

If you are having issues accessing your tickets, please contact your Evansville Thunderbolts account executive, or call 812-422-BOLT.